

STRATEGIC KEY PROGRESS SUMMARY – SEPTEMBER 2010

This summary is intended as a high level strategic overview of the current performance on key themes of NHS BEN business.

For further information on Performance or Finance targets please refer to Performance or Finance Reports which are submitted to the Board and Integrated Governance and Performance Committee. For more information on strategic risks please refer to the Board Assurance Framework.

KEY:

- Areas and issues which relate directly to specific targets are identified with an asterix *
- Areas of concern are in *italic type*
- Areas of good progress are in **bold type**
- Other news is in normal type

COMMISSIONED SERVICES	HIGHLIGHTS / ISSUES
HEFT	<p>* 3 performance notices and 5 contract queries outstanding. Cancelled ops breach in July and DNA first /follow up OPD target missed – extensive work underway. Contract query issued re supplying of patient level data. * 4 hour A&E target now achieved at 95%. Recent LHE review with the SHA in preparation for winter highlighted areas for improvement including ambulance turnaround and management of norovirus outbreaks at HEFT. Winter plan to address is being developed . * 18 weeks target met in July across all specialities</p>
WMAS	<p>* Ambulance performance good. Failure to improve handovers at HEFT threatens future performance. WMAS are engaged in a recovery plan with HEFT.</p>
CHS	<p>Performance notice issues re data quality improvement (6 metrics missed)</p>
BSMHFT	<p>Quality and Safety being reviewed in light of SUIs and suicides. Strategic partnership board working to redesign 10% of income.</p>
GPs	<p>PMS reviews – Three Birmingham PCTs to meet in October to discuss way forward Work on Access has started with 3S's as a part of their urgent care work streams as a part of the PBC initiative Erdington GP Health and Wellbeing Walk in Centre (WIC) opened to the public on 26/07/10 and initial indications suggest that patients are using the WIC and others are registering with the GPs. Pan Birmingham Out of Hours procurement process currently underway and has now reached the ITT stage</p>
Dentists	<p>The Dental Access Programme to commission additional primary care dental activity across the health economy is progressing in line with the timetable for the West Midlands tranche 1 assignment. Planned mobilisation by 1st November 2010.</p>
Pharmacists	<p>Contract monitoring visits continue to be conducted and it is anticipated that they will be completed by November 2010. The draft Pharmaceutical Needs Assessment (PNA) is almost complete; a summary of it will have been presented at the Integrated Governance & Strategy Committee and a formal consultation will commence in October 2010.</p>
Optometrists	<p>Primary care commissioning looking to develop access to eye care, improving and developing eye care pathways and commissioning services in primary care. Contract monitoring visits have commenced and continue to our Optometry service providers.</p>
Quality /Safety Safeguarding	<p>See annual Child Protection Quality Improvement Plan.</p>

SEVEN CORE PROGRAMMES OF ACTIVITY IN STRATEGIC PLAN	HIGHLIGHTS / ISSUES
PRIME	Internal PRIME review meeting held. GP MyPractice planned testing nearing completion. Scheduled to test with PBC and GPs during September. Changing the Relationship work nearing completion.
Promoting health and self care	
Maternity and Children's services	Draft maternity strategy and consultation document now complete, to be presented to PCT boards in Sept 2010. Public consultation planned Oct 10-Jan 11 HoEFT Maternity service specification for 2010/11 submitted for approval at September Contract Board
Excellence in Chronic Disease Management	BOH Procurement underway * Work on integrated pathways underway in Stroke
Care Closer to Home	Chemotherapy - Working with HEFT to agree pathway and commence pilot in this area. <i>Chlamydia screening – missed target for 09/10.</i> Working with HoB Provider to improve performance for 10/11 Reduced excess bed costs by £2.4 million ENT multidisciplinary group established to agree pathway for ENT patients with aim of reducing outpatient activity
Vulnerable Adults	Personal budget pilot being implemented.
Collaborative Commissioning	<i>Work delayed on regional strategy for palliative care.</i>

WORLD CLASS COMMISSIONING OUTCOMES	HIGHLIGHTS / ISSUES
<p>Reduce Health Inequalities Increase adult life expectancy</p>	<p>Life Expectancy delivery plan endorsed by NHS BEN Board Priorities identified for action and City Leads. Targeted life expectancy work to be presented to PBC Board.</p>
<p>Reduce Infant Mortality</p>	<p>* Maternity and Infant Mortality Recovery Board established. Actions to improve data collection around WM Perinatal Institute KPIs produced by HoEFT, early signs of positive progress Reducing infant mortality agreed as major objective of maternity strategy</p>
<p>Under 18 conception rates Breast feeding</p>	<p>* Significant engagement with all 9 priority schools and local community hot spots for teenage pregnancy. * Breastfeeding initiation for HOEFT increased to 67.03% in Q110/11 as a result of continued focus on data collection.</p>
<p>Smoking quitters</p>	<p>* The stop smoking service significantly exceeded the vital signs, 4 week quit target, achieving 1174 quits/100,000 population. The target was achieved 2 months early with a reduction in 'lost to follow up' outcomes recorded. The number of pregnant women accessing services has significantly increased since the introduction of a new care pathway and incentives. A pan Birmingham Smoking Cessation Service Specification is in development in relation to the transfer of core services to South Birmingham Community Health.</p>
<p>Stroke – scans within 24 hours Stroke beds</p>	<p>* Targets being met, next stage implementation of stroke strategy</p>
<p>Delayed transfers of care</p>	<p>* Step down community units – permanent funding approved at Gateway. Work being undertaken to consider feasibility of increasing beds</p>
<p>High risk Coronary Heart Disease</p>	<p>BSA and Kingstanding mid-point evaluations of the NHS Health Check pilots presented to Gateway 3. BSA pilot to cease with the recommendation that the Kingstanding model should be adopted. BSA locality board to approve this proposal at next meeting. Gateway approved wider roll-out of the Kingstanding model. BNE locality provided PBC funding to invite 2000 residents which will commence in Oct 2010. 1570 people have accessed the Kingstanding programme and 248 people booked to attend an appointment within the next 2 weeks.</p>
<p>End of Life Care</p>	<p>End of life system management procurement on track. Family liaison service meeting activity targets</p>