

STRATEGIC KEY PROGRESS SUMMARY - JANUARY 2011

This summary is intended as a high level strategic overview of the current performance on key themes of NHS BEN business.

For further information on Performance or Finance targets please refer to Performance or Finance Reports which are submitted to the Board and Integrated Governance and Performance Committee. For more information on strategic risks please refer to the Board Assurance Framework.

KEY:

- Areas and issues which relate directly to specific targets are identified with an asterisk *
- Areas of concern are in *italic type*
- Areas of good progress are in **bold type**
- Other news is in normal type

COMMISSIONED SERVICES	HIGHLIGHTS / ISSUES
HEFT	<p>* 3 performance notices and 5 contract queries outstanding. Cancelled ops breach in July and DNA first /follow up OPD target missed – extensive work underway. Contract query issued re supplying of patient level data. * 4 hour A&E target not achieved performance notice served on HEFT. *Ambulance turnaround remains a challenge despite HEFT implementing some improved processes at the front door. * 18 weeks target met in July across all specialities</p>
WMAS	<p>* Ambulance performance good.</p>
CHS	<p>Performance notice issues re data quality improvement (6 metrics missed)</p>
BSMHFT	<p>Quality and Safety being reviewed in light of SUIs and suicides. Strategic partnership board working to redesign 10% of income.</p>
GPs	<p>PMS contract visits still under review Enhanced service being prepared for 2011/12. Out of Hours (OOH) – decision was taken at the December 2010 Board meeting not to award the OOH Contract to BADGER due to affordability. BEN PCT and Solihull CT are currently in the process of doing a joint procurement and the process is being mapped out. The current OOH contract, which was due to terminate at the end of March 2011, will be extended to September 2011. Contracting team is in discussion with a number of practices on issues around their respective contracts, partnerships and mergers.</p>
Dentists	<p>A decision was taken at the December 2010 trust board that the Dental Access programme would cease. The dental team will continue to monitor the level and prescribing patterns of dental activity being delivered in an attempt to free up additional activity for the local health economy. Dental contract compliance visits to commence soon, once the contract monitoring template has been agreed with all concerned. All dental contractors (NHS and private) are required to register their dental practices with the Care Quality Commission by 31st March 2011. The dental team continue to support dental practices during the implementation process of this legal requirement.</p>
Pharmacists	<p>Contract monitoring visits were completed in November 2010. The formal consultation to the Pharmaceutical Needs Assessment (PNA) ended on 31 December 2010 and the feedback from the consultation was incorporated into the final PNA document which will be submitted to the BEN January 2011 Board for approval.</p>
Optometrists	<p>Primary care commissioning looking at a business case for transferring glaucoma testing from secondary care into primary care.</p>

	Contract monitoring visits continue to our Optometry service providers.
Quality /Safety Safeguarding	See annual Child Protection Quality Improvement Plan.

SEVEN CORE PROGRAMMES OF ACTIVITY IN STRATEGIC PLAN	HIGHLIGHTS / ISSUES
PRIME	<ul style="list-style-type: none"> ○ Phase one of Kids on track has been completed. Evaluation report and sustainability plan is being finalised. ○ Internal PRIME review meeting held. ○ GP MyPractice planned testing nearing completion. Aim to test with PBC and GPs during July. ○ Changing the Relationship work has been halted. ○ Cumulative drinking campaign to go '3 days booze free' has launched and so far 2,000+ have signed up. ○ Plans are in place to deliver the breastfeeding social marketing campaign in February 2011.
Promoting health and self care	<ul style="list-style-type: none"> ○ Self care strategy and action plan circulated to SHA Lead for Long Term Conditions. Approval of enhanced self management programme gained from Investment/Disinvestment Process and Gateway 1 and 2. <i>No funding has been identified to take this forward.</i> ○ Pan Birmingham Expert Patients Programme /self management service specification and commissioning strategy completed. Expert Patients Programme expected to have its best performing quarter to date. X-pert diabetes programme now being offered to BME patients by EPP trained tutors. Oxygen Therapy patient information being developed. Procurement process for EPP service has reached ITT stage.
Maternity and Children's services	<ul style="list-style-type: none"> ○ Public consultation on maternity strategy under way. Finishes 24th January 2010. ○ HoEFT Maternity service specification agreed, now in contract. ○ <i>Significant midwife shortages at HEFT leading to at least one serious clinical incident. Good recruitment plan in place. Maternity commissioning team involved to help improve situation and look at pan Birmingham capacity management.</i> ○ <i>12 week access target Q4 HoEFT should be aspiring to 90% which is proving challenging. This will be raised at the governance meeting on 27th Jan 2011 which Jacquie Ashdown is attending.</i>
Excellence in Chronic Disease Management	<p>* Work on integrated pathways underway in Stroke</p>
Care Closer to Home	<p>Chemotherapy - Working with HEFT to agree pathway and commence pilot in this area. <i>Chlamydia screening</i> –Working with HoB Provider to improve performance for 10/11 ENT multidisciplinary group established to agree pathway for ENT patients with aim of reducing outpatient activity</p>

Vulnerable Adults	Personal budget pilot being implemented.
Collaborative Commissioning	<i>Work delayed on regional strategy for palliative care.</i>

WORLD CLASS COMMISSIONING OUTCOMES	HIGHLIGHTS / ISSUES
<p>Reduce Health Inequalities Increase adult life expectancy</p>	<ul style="list-style-type: none"> ○ Life Expectancy delivery plan endorsed by NHS BEN Board ○ Priorities identified for action and City Leads. ○ Targeted life expectancy work to be presented to PBC Board. ○ A programme is currently being developed to reduce variation in primary care outcomes as recommended by the NST which would significantly contribute to the Life Expectancy agenda.
<p>Reduce Infant Mortality</p>	<ul style="list-style-type: none"> ○ Maternity and Infant Mortality Recovery Board established. ○ Actions to improve data collection around WM Perinatal Institute KPIs produced by HoEFT, early signs of positive progress ○ Reducing infant mortality agreed as major objective of maternity strategy
<p>Under 18 conception rates</p>	<ul style="list-style-type: none"> ○ Significant engagement with all 9 priority schools and 3 Further Education colleges established. ○ Youth development programmes targeting hard to reach young people in local hot spots for teenage pregnancy. ○ Rates of teenage pregnancy within Birmingham local Authority area for 2008 is 50.1%, a percentage change of 14.1 against the 1998 based rate.
<p>Breast feeding</p>	<ul style="list-style-type: none"> ○ The reduction in breastfeeding initiation in Q210/11 has been investigated and is due to temporary staffing issues at Heartlands and a discrepancy in reporting from other units, both of which should be resolved for Q3. ○ 7 volunteer breast feeding peer supporters have graduated in Hodge Hill ○ We have had an initial response to our stage 1 Baby friendly accreditation application, this required a few small clarifications prior to accreditation, these will be resubmitted before end January
<p>Smoking quitters</p>	<ul style="list-style-type: none"> ○ Reports show that 65% of the annual target has been achieved between April-November, giving a rate of 674 quits/100,00 population. This is above the planned trajectory which was set to reflect seasonal variation in activity. ○ The Stop smoking services has now transferred to Birmingham Community Health Trust and is working under a revised pan Birmingham service specification. The procurement process for the provision of services from the 1st July onwards is currently being planned.
<p>Stroke – scans within 24 hours Stroke beds</p>	<ul style="list-style-type: none"> ● Targets being met, next stage implementation of stroke strategy

<p>Delayed transfers of care</p>	<p>* Work being undertaken to consider feasibility of increasing beds in step down community units</p>
<p>High risk Coronary Heart Disease</p>	<p>○ NHS Health Checks now being delivered across Kingstanding, BNE and BSA. 2010/11 targets will be achieved. <i>Programme included in 2011/12 Operating Framework, therefore 2011/12 programme funding needs to be identified.</i></p>
<p>End of Life Care</p>	<p>End of life system management procurement on track. Family liaison service meeting activity targets</p>