

# World Class Commissioning Flash Report - Board Summary- July 2008

## Activities – July

### **Work stream 1 - Review of Organisational Design**

Strategic goals signed off. Workshop on 31.7.08 looking at organisational design criteria.

Lunchbox Seminar delivered by CEO taking place 23.07.08

Director of Human Resources appointed- Julie Cooper start dates 1st Sept 08.

Core Board level team participated in LONU.

### **Work stream 2 - Self-assessment achieving the floor**

Look Out Not Up (LONU) facilitated sessions taken place action programme now being finalised. Co-dependencies of WCC Competences mapped out at above 3 day event.

Organisational development supplier procured -Vista/Finnemore have secured Strategic partner status. Partnership board meeting commenced. New relationship supplier procured - Dr Foster Intelligence Programme renamed - Programme for Relationships, Intelligence, Metrics, Equality (PRIME formerly RIP) Partnership Board in place to develop future work plans.

### **Work stream 3 - Vital Signs**

Performance accelerator tool project initiation document signed off, currently being implemented to capture information for KPIs including HCC, ALE.

Revised 'balanced scorecard' completed based on three areas of priorities: Standards for Better Health, Vital Signs and Independent contractor information.

### **Work stream 4 - Identification and improvement in Critical areas**

Communication of revised Gateway plan.

Knowledge management paper to directors 07.07.08. Quick wins identified are: document storage, archiving and knowledge management awareness session.

Review use of NHS Institute tools to gauge how widely they are being used.

### **Work stream 5 - Development Needs**

Insight Referral management tool - Agreements in place for weekly data requirements, technical links also being developed. Locality stakeholder events taken place.

Launch of Staff Wellness Programme – BENEFIT.

Urgent care project team identified and programme board.

Operating team meetings in place with Young Foundation for health incentive scheme.

### **Work stream 6 - Supply Chain Management/Strategic partnering**

Acute sign off agreed.

Project plan updated

## Activities – August

### **Work stream 1 - Review of Organisational Design**

Second session in late August to look at structures people & processes. Strategic Goals information to be put onto credit card for staff and circulated with payslips August.

Need to develop process for communication and engagement of PRIME (formerly RIP) to staff.

### **Work stream 2 - Self-assessment achieving the floor**

Work plans for PRIME and OD Partner to be agreed and signed off at Programme Board.

### **Work stream 3 - Vital Signs**

Further training roll out of Performance accelerator.

### **Work stream 4 - Improvement in Critical areas**

Knowledge management paper –post board action to be agreed.

Feedback to World Class Commissioning programme board on NHS Institute tools.

### **Work stream 5 - Development Needs**

Insight Referral management tool go live August 08

Urgent care Project team working with 9 practices in BEN & Solihull undertaking initial mapping and activity analysis.

New priorities identified through Look Out Not Up participation. Further team going to LONU in August.

### **Work stream 6 - Supply Chain/Strategic partnering**

Draft documents prepared for "Key documents" related to Assurance Process

Review of project plan