



High quality care for all NHS Next Stage Review BEN Action

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Primary Care Trust

NSR Overview

BEN Activities

Help people to stay healthy.

Effective partnerships, more health promotion, better access to prevention services

Empower patients. More choice and control to patients to promote quality

Provide the most effective treatments. Fair access to the best treatments for all

Keep patients as safe as possible.

Patients in environments that are safe and clean, avoiding harm

Help people to stay healthy

PRIME, BOH, BENefit

Empower patients

PRIME (membership, website, engagement, targeting & marketing)

Provide the most effective treatments

NICE implementation, pathway re-design, benchmarking.

Keep patients as safe as possible

HCAI tracking, challenge variability, hospital mortality

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Empowering patients

Extend choice of GP. Fairer rewards for practices taking on new patients, electronic registration

PRIME, Equitable access, Commissioning process improvement

New right to choice. Draft NHS Constitution contains new right to choose treatment and providers with quality information

NHS Choices, PCT website, PRIME

Personalised care plans for people with long-term conditions.

Service organised around people

BOH, EoL decision-making, expert patient programme

Pilot personal health budgets. Learn from social care to give greater control to individuals & families

IfH pilot and LAA project

Guaranteeing access to NICE approved drugs. NICE appraisals will be speeded up

Initiative to influence process development

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High Quality Care

A new Coalition for Better Health. With Government, private and third sector organisations
Partnerships for Purpose: DFI, PHS, WTfH, Contractors

‘Reduce Your Risk’ campaign. Raise awareness of biggest killer – vascular diseases and how to reduce risk
MLE targetted screening, Women’s cancer screening, BOH, BENefit, PRIME

Support for people to stay healthy at work. We will pilot integrated Fit for Work services
Work & Health initiatives, staff physio

Support family doctors to help individuals and their families stay healthy. Changes to QOF and PBC to promote prevention
My Practice, team metrics, BOH, equitable access

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Quality: Define, measure, publish, reward...

- Expanding NICE so it selects the best available, or fills the gaps, and runs a new NHS Evidence service
- Scope and aim, participation
- Quality Metrics across service line (Patient experience and patient related outcomes)
- Clinical dashboards for teams
- PRIME: My Practice, team metrics, PROMS, PET
- All providers of NHS services will publish 'Quality Accounts' from April 2010
- Comparative information on NHS choice
- PCT Website, provider metrics
- New Commissioning for Quality and Innovation scheme
- Multi-year tariff projections, tariff for mental health
- Contract management, Clinical KPIs, year of care budgets

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Improve, regulate, and innovate

- Stronger clinical engagement in commissioning
- Medical Director and Clinical Advisory Group at every SHA
- Quality Observatory in every region
- National Quality Board
- Review PBC authority & budgets, Establish CAGs, KPI tracking and challenge
- Strong role for regulation by the Care Quality Commission
- Regulation extended to primary care for first time
- Strengthen commissioning of PC, KPIs, eliminate poor practice
- Best Practice Tariffs programme from 2010/11
- SHAs to promote innovation, new fund, & prizes
- Health Innovation & Education Clusters
- Academic Health Science Centres
- PCT track record, Institute relationships, tariff experimentation, technology supported alternatives to face to face

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