

STRATEGIC KEY PROGRESS SUMMARY - NOVEMBER 2010

This summary is intended as a high level strategic overview of the current performance on key themes of NHS BEN business.

For further information on Performance or Finance targets please refer to Performance or Finance Reports which are submitted to the Board and Integrated Governance and Performance Committee. For more information on strategic risks please refer to the Board Assurance Framework.

KEY:

- Areas and issues which relate directly to specific targets are identified with an asterix *
- Areas of concern are in *italic type*
- Areas of good progress are in **bold type**
- Other news is in normal type

COMMISSIONED SERVICES	HIGHLIGHTS / ISSUES
HEFT	<p>* 3 performance notices and 5 contract queries outstanding. Cancelled ops breach in July and DNA first /follow up OPD target missed – extensive work underway. Contract query issued re supplying of patient level data. * 4 hour A&E target not achieved for October. *Ambulance turnaround remains a challenge. LHE Winter plan has been developed – Launch planned for 23.11.10 * 18 weeks target met in July across all specialities</p>
WMAS	<p>*Ambulance performance good. Failure to improve handovers at HEFT continues to threaten future performance. WMAS are engaged in a recovery plan with HEFT.</p>
CHS	<p>Performance notice issues re data quality improvement (6 metrics missed)</p>
BSMHFT	<p>Quality and Safety being reviewed in light of SUIs and suicides. Strategic partnership board working to redesign 10% of income.</p>
GPs	<p>Winter pressure plans and the opening hours for GP practices and pharmacies currently being collated. KPIs for PMS practices to be completed.</p>
Dentists	<p>The Dental Access Programme to commission additional primary care dental activity across the health economy is progressing in line with the timetable for the West Midlands tranche 1 assignment. The Trust proceeds to agree and secure contract signature/conditions precedence with the preferred bidders.</p>
Pharmacists	<p>Contract monitoring visits continue to be conducted and it is anticipated that they will be completed by November 2010. The draft Pharmaceutical Needs Assessment (PNA) is almost complete; a summary of it will have been presented at the Integrated Governance & Strategy Committee and a formal consultation commenced in October 2010.</p>
Optometrists	<p>Primary care commissioning looking to develop access to eye care, improving and developing eye care pathways and commissioning services in primary care. Contract monitoring visits have commenced and continue to our Optometry service providers.</p>
Quality /Safety Safeguarding	<p>See annual Child Protection Quality Improvement Plan.</p>

SEVEN CORE PROGRAMMES OF ACTIVITY IN STRATEGIC PLAN	HIGHLIGHTS / ISSUES
PRIME	<p>Internal PRIME review meeting held. GP MyPractice planned testing nearing completion. Aim to test with PBC and GPs during July. Changing the Relationship work has been halted. Cumulative drinking campaign to go '3 days booze free' has launched and so far 2,000+ have signed up. Plans are in place to deliver the breastfeeding social marketing campaign in February 2011.</p>
Promoting health and self care	<p>Self care strategy and action plan for implementation complete. Approval of enhanced self management programme gained from Investment/Disinvestment Process and Gateway 1 and 2. <i>No funding has been identified to take this forward.</i> Pan Birmingham Expert Patients Programme /self management service specification and commissioning strategy completed. Expert Patients Programme still performing well compared to other West Midland PCTs. EPP embedded into NHS Health Check Programme and new disease specific programmes have been developed e.g. for COPD and BME Specific EPP programme. Procurement process for EPP service underway.</p>
Maternity and Children's services	<p>Public consultation on maternity strategy under way. Finishes 24th January 2010 HoEFT Maternity service specification agreed, now in contract. <i>Significant midwife shortages at HEFT leading to at least one serious clinical incident. Good recruitment plan in place. Maternity commissioning team involved to help improve situation and look at pan Birmingham capacity management.</i></p>
Excellence in Chronic Disease Management	<p>* Work on integrated pathways underway in Stroke</p>
Care Closer to Home	<p>Chemotherapy - Working with HEFT to agree pathway and commence pilot in this area. <i>Chlamydia screening</i> –Working with HoB Provider to improve performance for 10/11 ENT multidisciplinary group established to agree pathway for ENT patients with aim of reducing outpatient activity</p>
Vulnerable Adults	<p>Personal budget pilot being implemented.</p>
Collaborative Commissioning	<p><i>Work delayed on regional strategy for palliative care.</i></p>

WORLD CLASS COMMISSIONING OUTCOMES	HIGHLIGHTS / ISSUES
<p>Reduce Health Inequalities Increase adult life expectancy</p>	<p>Life Expectancy delivery plan endorsed by NHS BEN Board Priorities identified for action and City Leads. Targeted life expectancy work to be presented to PBC Board.</p>
<p>Reduce Infant Mortality</p>	<p>* Maternity and Infant Mortality Recovery Board established. Actions to improve data collection around WM Perinatal Institute KPIs produced by HoEFT, early signs of positive progress Reducing infant mortality agreed as major objective of maternity strategy</p>
<p>Under 18 conception rates Breast feeding</p>	<p>* Significant engagement with all 9 priority schools and local community hot spots for teenage pregnancy. * Breastfeeding initiation for HOEFT decreased to 62.86% in Q210/11, primarily due to a drop off at Solihull hospital, the causes for this is being investigated. NHS BEN submitted our application for stage 1 Baby friendly initiative accreditation, we are waiting for the outcome.</p>
<p>Smoking quitters</p>	<p>* During quarters 1 and 2, the stop smoking service achieved 48% of the annual 4 week quitter target. This is above the planned trajectory which was set to reflect seasonal variation in activity. The service will be transferred to Birmingham Community Health Trust on the 1st December 2010, working under a new pan Birmingham service specification. The procurement process is due to commence for the provision of services from the 1st July onwards.</p>
<p>Stroke – scans within 24 hours Stroke beds</p>	<p>* Targets being met, next stage implementation of stroke strategy</p>
<p>Delayed transfers of care</p>	<p>* Work being undertaken to consider feasibility of increasing beds in step down community units</p>
<p>High risk Coronary Heart Disease</p>	<p>The BSA PBC Locality Board accepted the proposal to introduce the Gateway approved delivery model for the NHS Health Check programme in October. Health Checks are currently being delivered in Kingstanding, BNE and BSA. These programmes are currently funded until March 2011, however planning is required for 2011/12 if objectives are to be delivered. Q2 return – 5,368 invited, 1,787 screened.</p>
<p>End of Life Care</p>	<p>End of life system management procurement on track. Family liaison service meeting activity targets</p>